



# Get Set for Survey Success

## Perspectives from the 2007 Surveyor's Academy

CEUs

8 BRN  
8 NHAP

### Dates and Locations

#### October 22

Radisson Hotel  
Sacramento  
500 Leisure Lane  
Sacramento, CA 95815  
916-922-2020

#### October 30

Crowne Plaza Anaheim  
Resort  
12021 Harbor Blvd.  
Garden Grove, CA 92840  
714-867-5555

For lodging accommodation information please call QCHF Education Assistant at 916-441-6400, ext. 210 or e-mail [cmcerced@cahf.org](mailto:cmcerced@cahf.org)

## Quality Care Health Foundation

*You don't want to miss this class! Learn what we learned from the 2007 CDPH Surveyor Academy*

### Overview

This one day class will provide you with important highlights from the training curriculum currently being utilized for CDPH surveyors. Understand areas of survey emphasis and get the tools and tips you need to succeed during your next survey. This is an interactive session that will include lecture, Q&A, case scenarios and role play.

### Who Should Attend

Administrators, DON, ADON, DSDs, Direct care staff

### Program will include:

- **Using Facility Data**
- **Surveyor Training Focus**
- **Survey Trends in California**
- **Walking Through the Survey Process**
- **Key F-Tags**
- **Preparation for Survey**
- **State Licensing Surveys**
- **What's Next**  
*Person-Direct Care  
QIS*

### Instructors

**Mary Jann, RN, Director of Developmental Programs and Regulatory Affairs, CAHF.** In this role Mary is responsible for assisting health facility provider members in implementing and complying with regulatory requirements and in representing their interests and concerns to the Department of Health Services, the legislature and other agencies governing operation of their facilities

**Jocelyn Montgomery, RN, BSN, Director of Clinical Affairs, CAHF.** State wide responsibility for development and oversight of clinical and quality improvement programs related to skilled nursing facilities. Consultant to educational branch of the organization on content, curriculum and frequent presenter on topics related to regulatory compliance and quality assurance. Staff liaison to Nurse Council and Quality Improvement Sub-Committee. Lead staff for all disaster preparedness issues related to long term care and vulnerable populations. to L&C field staff and licensed providers in the regulatory requirements for disaster preparedness.

# Get Set for Survey Success

## Attendee Information (Your name will appear on your certificate as written) PLEASE PRINT

First Name: \_\_\_\_\_ Last Name: \_\_\_\_\_

Title: \_\_\_\_\_ Company/Facility Name: \_\_\_\_\_

Work Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

E-mail Address: \_\_\_\_\_ Work Phone: \_\_\_\_\_ Work Fax: \_\_\_\_\_

Registration confirmation will be sent to your e-mail address

Individual attendee's e-mail address: \_\_\_\_\_

## Dates and Locations

Class hours 8:00 am—5:00 pm, lunch included. (Registration begins at 7:30 am)

October 22 - Radisson Hotel, Sacramento

October 30 - Crowne Plaza Anaheim Resort



## Registration

### Members

\$249.00

Late registration (within 6 days of class)

\$299.00

### Non-members

\$299.00

\$349.00

## Additional Attendee Registration

Additional attendees same facility (Please print full names on separate sheet of paper)

### Members

\$199.00

Late registration (within 6 days of class)

\$249.00

### Non-members

\$249.00

\$299.00

## Payment Information

Check Enclosed

Charge Credit Card

Card Type:  Visa  Master Card  American Express

Card# \_\_\_\_\_ Exp. Date \_\_\_\_\_

Name on Card (print) \_\_\_\_\_

Signature: \_\_\_\_\_

PO Box 537004  
Sacramento, CA 95853  
916-441-6400, ext. 210  
FAX 916-446-4454  
e-mail: registrar@cahf.org

**Make Checks Payable to QCHF**

You will receive a written confirmation of your registration. If you do not receive written confirmation prior to class, please call 916-441-6400, ext. 210 to confirm registration. By signing this form you are authorizing QCHF to charge your credit card without imprint. The planners and sponsors of this function claim no liability for the acts of any suppliers to this event nor for the safety of any attendee while in transit to or from this event. The planners and sponsors reserve the right to cancel this event without penalty. Registrants are limited to a refund of "registration fee" only.

**QCHF BOARD OF TRUSTEES REFUND POLICY:** In order to receive a refund, cancellations for QCHF classes, courses & conferences must be made 5 working days (Monday - Friday) prior to the beginning of the course. Cancellations must be in writing to the Registrar@cahf.org or via FAX at 916-446-4454. Transfer of registration is done ONLY if notified in writing prior to the start of the class.